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Intermusic Pty Ltd – DW Drums Limited 2 Year Warranty - Effective 1st January 2012

Intermusic Pty Ltd (A C N 006 539 831) [“Intermusic”]

The benefits conferred by this limited warranty (“this warranty”) are in addition to all other statutory rights in respect of this Intermusic product the consumer may have under the Competition and Consumer Act 2010 (Cth) and/or any other applicable laws.

Terms & Conditions of This Warranty

Subject to the terms and conditions below, Intermusic warrants to the original retail consumer purchaser that whilst the product is owned and used by the original retail consumer purchaser and provided it has been properly serviced, DW drum shells and finishes will be free from defects in materials and workmanship for a period of 2 years from the date of original purchase, DW drum hardware is covered for a period of 1 year from the date of original purchase.

This warranty is not transferable if the instrument is resold.

You must retain your original sales receipt as it is required as proof of purchase.

This limited warranty is void without such sales receipt

To claim under this warranty, the original consumer purchaser must at the time the claim is made:

- a) return the product, within the period of the warranty to the place of original purchase
- b) supply proof to Intermusic’s satisfaction of his/her original purchase of the product (at least the original sales receipt which must contain the product’s serial number, purchaser’s name and contact details)
- c) supply documentary evidence of its service history

The cost of claiming under this warranty, including return of any product to Intermusic is to be borne by the consumer.

Intermusic will at its expense and at its option: repair the product, replace the product, supply an equivalent product, pay the cost of such repair or replacement.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

Refurbished parts may be used to repair the goods.

This warranty does not cover:

- a) normal wear and tear on any part of the product
- b) setups, adjustments, improper assembly or routine maintenance of any kind
- c) failings or deterioration due to accidents, neglect, abuse or abnormal use
- d) checking, shrinking, sinking, discolouration and wear of any lacquered finishes
- e) normal changes in wood grain, fading of color and/or aging of lacquer finish
- f) factory installed products not manufactured by DW
- g) any product whose serial number is missing, defaced, unable to be read or has been altered or tampered with in any manner
- h) any product that has been modified
- i) drumheads
- j) damages due to moisture, changes in temperature or humidity, exposure to or contact with sun, fire or chemicals of any kind
- k) any product that has been hired out
- l) retail purchases made outside Australia
- m) any product supplied from an un-authorized dealer or distributor for the purposes of resale
- n) transportation, insurance or freight charges associated with claims under this warranty

Notice to All Consumers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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